

Managing Director
Bridges Electrical Engineers
Second Avenue
Westfield Industrial Estate
Midsomer Norton
Radstock
Bath BAH 4BH

Re: Bridges Electrical Engineers

Dear Mr Bridges

I thought it appropriate to send you a letter of appreciation for the excellent service provided by your company.

At MultiTrode we have worked with hundreds of switchboard builders worldwide. I'm very pleased to say that your company has proved to be one of the most professional we have ever been associated with.

The Multismart switchboard you designed for British Waterways is the best we have witnessed to date and helps to deliver huge benefits to water and wastewater customers. You have also achieved the elusive balance between having a flexible organisation with excellence in project management whilst creating a culture where all employees seem to understand their role in delivering projects with the minimum risk. I have been very impressed with the culture you have developed where your employees seem to embrace health and safety as part of their everyday lives. The South West Water Billacombe installation was an excellent example of this, your staff's insistence on completing a full risk assessment prior to undertaking any work AND adhering to it throughout the project was quite refreshing.

I will have no hesitation in strongly recommending your company to our customers for future projects.

Regards

Stuart Duncan
General Manager UK
MultiTrode Ltd