

## 2.5 Quality Policy

The Bridges Limited are dedicated to providing the highest possible standards of quality for its services and products and are dedicated to maintaining a quality management system which ensures that its services and products meet customer specification within agreed parameters of cost, Quality and Delivery. As part of our commitment to continuous improvement we have established a range of improvement objectives and targets across all areas of business activity. They are reviewed through our monthly management team meetings to ensure their timely achievement.

The company's quality management system concentrates upon error prevention, by investigating processes, identifying errors and opportunities for errors and implementing corrective and preventative action to correct and avoid such occurrences.

The company defines quality as the conformance of services and products to established and documented requirements derived from Client needs, employee expertise and experience. Systems are open to constant examination and review by all company personnel and approved third parties enabling observations to be made and incorporated, which provide for continuous improvement.

The company is proud of its good reputation for responsible practices and dedicated Client care, which are a result of the company's ethical culture, skilled committed staff, and quality control over its services and products. It is the company's policy to seek to operate to these standards continuously and to implement and operate fully the BS EN ISO 9001:2015 quality assurance standard through registration and annual review.

Suppliers to the company will be actively encouraged to improve the quality and reliability of their services and products.

The company complies with all legislation relevant to its particular industry sector together with the Health and Safety at Work Act 1974.

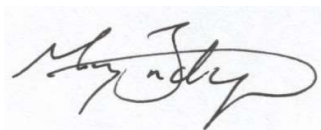
Bridges has identified the need to pursue responsible policies towards the community and that the interests of industry will not be served at the expense of the environment.

The Policy will be reviewed annually by the Quality Manager

Adequate financial & physical resources will be committed to ensure compliance.

It is the company's belief that, in applying these Standards, policies and procedures it will be able to operate to the requirements of its Clients and industry accordingly.

Signed on Behalf of the Company :



(Managing Director)

26<sup>th</sup> July 2021. Review due 26<sup>th</sup> July 2022